

Love 2 Learn Consulting LLC

5762 Bolsa Avenue Suite 101
Huntington Beach, CA 92649
714.292.2322

CLINIC SAFETY PROTOCOL

Welcome Back

Here at Love 2 Learn, we have worked diligently to take every precaution possible to minimize staff and client risk while providing services in our clinic. Our goal is to provide the cleanest and safest possible environment for all. We ask that all clients read and sign Love 2 Learn's Clinic Protocols and adhere to our guideline to help us all stay healthy and safe. We thank you in advance for your adherence to these updated policies and look forward to seeing you really soon!



Curbside Concierge Service

We are asking all clients to utilize our curbside concierge service so we can minimize interactions during drop-off/pick-up and limit the number of people in our office/clinic at any given time. Please text us when you arrive in our parking lot and wait in your car until your Behavior Interventionist arrives to pick-up/drop-off your child. At drop-off, we ask that Behavior Interventionist give you a brief summary of the session and collect your signature on their iPad. iPad will be sanitized before and after signature.

Temperature Screening

We will ask that you take your child's temperature with our no-contact temperature reader to ensure that child has no fever. Temperature reader will be sanitized before handing off to you.



If all is well, BI will escort your child into the clinic and into an individualized & sanitized therapy room. Therapy rooms will have open doors and kiddie gates.

Stay at Home if Feeling Sick

During your initial call each day before clinic session, your Behavior Interventionist will go over the [Daily All Community Wellness Check In](#). If you've answered "yes" to any of the first 4 questions of the Daily All Community Wellness Check-In, please stay home and once symptoms subside, we can resume sessions in the clinic. Your BI will notify scheduling to update the cancellation.



Physical Distancing

We have implemented [physical distancing](#) to be maintained at 6 feet away. Our staff have been trained to maintain physical distancing when moving through the clinic to the bathroom, to the sink or on outdoor walks.

Sanitizing Schedule

Love 2 Learn has implemented a sanitizing schedule. All contact surfaces in our clinic/office will be thoroughly sanitized between clients and [hand washing](#) will be done every 30 minutes throughout the session as recommended by CDC guidelines. Hand washing will be done with clients and scheduled accordingly as well as maintain physical distancing while waiting for sink to become available. Everyday from 12p - 1230p, Love 2 Learn has set this time aside to sanitize therapy rooms and clinic space when not in use. For rooms in use, sanitization will follow immediately after. Our nightly crew will also ensure sanitizing of our therapy rooms and clinic space. We will also use a UV light wand for extra sanitizing. Please see CDC guidance here for [Sanitization Process Guidelines](#).



No Outside Visitors

To keep inline with County requirements, [limited capacity](#) is implemented to minimize the amount of people in the therapy room and to adhere to the physical distancing guidelines, we ask that clients only enter with their Love 2 Learn Staff.

Staff Training

Love 2 Learn commits to have all staff complete our COVID-19 Safety Training and Clinic Precaution Protocol. Your staff member will be wearing a face covering during the session and while in the clinic/office. We have implemented our [Quarantine](#) and [Self Quarantine](#) Policies as well as having staff screened daily before entering the clinic/office. We have instructed staff to not come to work if they're feeling symptoms. In the event of staff not passing the daily screening, we will update clients accordingly - whether staff is unable to provide services or if another staff member is available to provide services. We're ensuring that we take these precautions to minimize risks.

